

Request, order, and delivery conditions

Requests

A request for a copy (edition) must be made by means of a form in the website. For each copy the form "Request for this edition" is available via the link at the end of the detailed description of the copy in the website.

This is necessary to ensure

- that all necessary contact details are available,
- that the copy of the edition is clearly identified,
- that the chronological order of the requests is clear.

Availability of copies

The copies of the editions offered on the website are constantly updated. However, it cannot be guaranteed that the copy with the indicated numbering is still available. If a copy of the edition with a different numbering is available, an order of this particular copy must be confirmed.

Confirmation, order, invoice, and delivery conditions

- Each request will be reviewed and confirmed within a few days.
- After the copy and the numbering of the copy are confirmed as indicated in the website and a definite order is made by email, the packing and shipping costs will be calculated and communicated.
- It is always indicated when a work is already framed, but this is rather the exception. Framing can be arranged by nite art events. However, the costs for this are quite high in Switzerland.
- When all details are set an invoice will be sent by mail. This invoice must be paid within 10 days and before the shipment of the goods. Delivery notice and invoice will be enclosed with the shipment.
- The goods are carefully packed and shipped. Insurance is provided only according to the normal standard values for shipments of shipping companies (Post, DHL, UPS). It has proven to be useful if the buyer himself orders the transport with his preferred transport company.
- The customer can choose an alternative way for delivery or pick up the edition in Zürich at nite art events.
- Any damage or defect must be immediately noted, documented (with photos) and reported to nite art events within 24 hours of receipt.
- The conditions of the transport companies are valid for the delivery process to the customer (e.g. Fedex, DHL, Post, Airlines, etc.).
- Shipments can be tracked with all providers.

Do not hesitate to contact us to clarify any open questions. We are always ready to consider and fulfill your special requests. Contact details see on top.